AAPSCM® CERTIFICATION

Certified Sustainable Hospitality Innovator (CSHI)®

Leading the New Era of Sustainable Hospitality, Environmental Innovation, and Responsible Tourism Excellence

About this certification

The Certified Sustainable Hospitality Innovator (CSHI)® is a professional credential that prepares you to lead sustainability initiatives in hotels, resorts, restaurants, and tourism establishments. It integrates sustainable hospitality management, environmental innovation, digital technologies, responsible supply chain management, stakeholder engagement, and organizational leadership to reduce environmental impact, improve resource efficiency, and support responsible guest experiences.

Program Learning Outcomes

- Develop and implement sustainability strategies for hospitality operations.
- Improve energy efficiency, water conservation, and waste management.
- Apply IoT, AI, and data analytics to environmental performance.
- Integrate responsible procurement and supplier management.
- Measure and report on sustainability results and KPIs.
- Lead organizational change and engage stakeholders effectively.

Certification curriculum

- Foundations of Sustainable Hospitality & Responsible Tourism
- Green Hospitality Operations & Environmental Stewardship
- Energy Efficiency, Water Conservation & Carbon Management
- Smart Hospitality Technologies, IoT, AI & Digital Sustainability
- Responsible Procurement & Sustainable Supply Chains
- Sustainable Building Design, Green Infrastructure & Facility Management
- Sustainable Guest Experience, Communication & Brand Management
- Sustainability Governance, Risk Management & Global Frameworks
- Performance Measurement, Reporting & Continuous Improvement
- Capstone Project: Sustainable Hospitality Transformation Strategy

Examination details

Certification	Certified Sustainable Hospitality Innovator (CSHI)®
Question Format	Multiple choice, including scenario-based questions
Total Questions	100
Duration	90 minutes
Passing Score	700 on a 1,000-point scale
Language	English

Fees and training options: the self-paced exam and virtual instructor-led training are listed with current prices on the course page; corporate programs are available on request.

Register: aapscm.org/certified-sustainable-hospitality-innovator-cshi/ · **Email:** info@aapscm.org · **Phone:** +1 (803) 998-2189
American Association of Procurement, Supply Chain & Tourism Management (AAPSCM®)